Independent Assurance Report on Coderbyte Enterprise Inc.'s Description of its System and on the Suitability of the Design and Operating Effectiveness of its Controls Relevant to Security and Availability Trust Services Criteria (SOC 2)

Prepared in accordance with the following: AT-C section 105: Concepts Common to All Attestation Engagements AT-C section 205: Assertion-Based Examination Engagements



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# SECTION I – ASSERTION OF CODERBYTE ENTERPRISE INC. MANAGEMENT



#### ASSERTION OF CODERBYTE ENTERPRISE INC. MANAGEMENT

#### May 28, 2024

We have prepared the accompanying description of Coderbyte Enterprise Inc.'s ('Coderbyte') Software as a Service System (the 'Description') for the purposes of the independent assurance report. We have prepared the Description in accordance with the following description criteria ('Description Criteria'):

• SOC 2: the criteria for a description of a service organization's system in DC section 200, 2018 Description Criteria for a Description of a Service Organization's System in a SOC 2® Report (AICPA, Description Criteria) with regards to the Description.

The Description is intended to provide report users with information about the Coderbyte Software as a Service System (the 'System') that may be useful when assessing the risks arising from interactions with Coderbyte's system. This includes the controls that Coderbyte has designed, implemented, and operated to provide reasonable assurance that its service commitments and system requirements were achieved based on the following agreed criteria ('Agreed Criteria'):

• SOC 2: the trust services criteria relevant to Common Criteria/Security and Availability (applicable trust services criteria) set forth in TSP section 100, 2017 Trust Services Criteria for Security, Availability, Processing Integrity, Confidentiality, and Privacy (AICPA, Trust Services Criteria).

Coderbyte uses Amazon Web Services ('AWS') to provide cloud hosting services, and Heroku for Platform as a Service ('PaaS') and cloud hosting services (collectively 'subservice organizations'). The Description indicates that complementary subservice organization controls that are suitably designed and operating effectively are necessary, along with controls at Coderbyte, to achieve Coderbyte's service commitments and system requirements based on the Agreed Criteria. The Description presents Coderbyte's controls, the Agreed Criteria, and the types of complementary subservice organization controls assumed in the design of Coderbyte's controls. The Description does not disclose the actual controls at the subservice organizations.

The Description indicates that complementary user entity controls that are suitably designed are necessary, along with controls at Coderbyte, to achieve Coderbyte's service commitments and system requirements based on the Agreed Criteria. The Description presents Coderbyte's controls, the Agreed Criteria, and the complementary user entity controls assumed in the design of Coderbyte's controls.

We confirm, to the best of our knowledge and belief, that:

- a. the Description presents Coderbyte's Software as a Service System that was designed and implemented throughout the period 15 November 2023 to 15 May 2024, in accordance with the Description Criteria;
- b. the controls stated in the Description were suitably designed throughout the period 15 November 2023 to 15 May 2024, to provide reasonable assurance that Coderbyte's service commitments and system requirements would be achieved based on the Agreed Criteria, if the controls operated effectively throughout that period, and if complementary subservice



organization controls and complementary user entity controls assumed in the design of Coderbyte's controls operated effectively throughout that period; and

c. the controls stated in the Description operated effectively throughout the period 15 November 2023 to 15 May 2024, to provide reasonable assurance that Coderbyte's service commitments and system requirements were achieved based on the Agreed Criteria, if complementary subservice organization controls and complementary user entity controls assumed in the design of Coderbyte's controls operated effectively throughout that period.

Daniel Borowski Founder and Chief Executive Officer Coderbyte Enterprise Inc.

# SECTION II – INDEPENDENT SERVICE AUDITOR'S REPORT



#### **INDEPENDENT SERVICE AUDITOR'S REPORT**

To: Coderbyte Enterprise Inc.

#### Scope

We have examined Coderbyte Enterprise Inc.'s ('Coderbyte') accompanying description of its Coderbyte Software as a Service System (the 'Description') which has been prepared for the purposes of the independent assurance report.

Coderbyte prepared the Description based on the following description criteria ('Description Criteria'):

• SOC 2: the criteria for a description of a service organization's system in DC section 200, 2018 Description Criteria for a Description of a Service Organization's System in a SOC 2® Report (AICPA, Description Criteria) with regards to the Description.

The Description is intended to provide report users with information about the Coderbyte Software as a Service System (the 'System') that may be useful when assessing the risks arising from interactions with Coderbyte's system. This includes the controls that Coderbyte has designed and implemented to provide reasonable assurance that its service commitments and system requirements were achieved based on the following agreed criteria ('Agreed Criteria'):

• SOC 2: the trust services criteria relevant to Common Criteria/Security and Availability (applicable trust services criteria) set forth in TSP section 100, 2017 Trust Services Criteria for Security, Availability, Processing Integrity, Confidentiality, and Privacy (AICPA, Trust Services Criteria).

Coderbyte uses Amazon Web Services ('AWS') to provide cloud hosting services and Heroku for Platform as a Service ('PaaS') and cloud hosting services (collectively the 'subservice organizations'). The Description indicates that complementary subservice organization controls that are suitably designed and operating effectively are necessary, along with controls at Coderbyte, to achieve Coderbyte's service commitments and system requirements based on the Agreed Criteria. The complementary subservice organization controls have been reviewed by Coderbyte management. The Description does not disclose the actual controls at the subservice organizations. Our examination did not include the services provided by the subservice organizations, and we have not evaluated the suitability of the design or operating effectiveness of such complementary subservice organization controls.

The Description includes complementary user entity controls that are necessary, along with controls at Coderbyte, to achieve Coderbyte's service commitments and system requirements based on the Agreed Criteria. The Description presents Coderbyte's controls, the Agreed Criteria, and the complementary user entity controls assumed in the design of Coderbyte's controls. The complementary user entity controls have not been assessed by our examination and remain the responsibility of those related entities to complete their own review.



#### Service Organization's Responsibilities

Coderbyte is responsible for its service commitments and system requirements and for designing and implementing controls within the system to provide reasonable assurance that Coderbyte's service commitments and system requirements were achieved. Coderbyte has provided the accompanying assertion titled "Assertion of Coderbyte Enterprise Inc. Management" (the 'Assertion') about the Description and the suitability of the design of the controls described therein to provide reasonable assurance that the service commitments and system requirements would be achieved based on the Agreed Criteria. Coderbyte is also responsible for preparing the Description and Assertion, including the completeness, accuracy, and method of presentation of the Description and stating the related controls in the Description; selecting the applicable Agreed Criteria and stating the related controls in the Description; and identifying the risks that threaten the achievement of the Coderbyte's service commitments.

#### Service Auditor's Responsibilities

Our responsibility is to express an opinion on the Description and on the suitability of the design of controls stated in the Description based on our examination. Our examination was conducted in accordance with AT-C 105 and AT-C 205 put forth by the Auditing Standards Board (ASB) of the American Institute of Certified Public Accountants (AICPA). Those standards require that we plan and perform our examination to obtain reasonable assurance about whether, in all material respects:

- The Description is presented in accordance with the Description Criteria.
- The controls stated in the Description were suitably designed.

We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion.

An examination of the Description of Coderbyte's system and the suitability of the design of controls involves the following:

- Obtaining an understanding of the system and Coderbyte's service commitments and system requirements.
- Assessing the risks that the Description is not presented in accordance with the Description Criteria and that controls were not suitably designed.
- Performing procedures to obtain evidence about whether the Description is presented in accordance with the Description Criteria.
- Performing procedures to obtain evidence about whether controls stated in the Description were suitably designed to provide reasonable assurance that Coderbyte achieved its service commitments and system requirements based on Agreed Criteria.
- Evaluating the overall presentation of the Description.



#### **Inherent Limitations**

The Description is prepared to meet the common needs of a broad range of report users and may not, therefore, include every aspect of the system that individual report users may consider important to meet their informational needs.

There are inherent limitations in any system of internal control, including the possibility of human error and the circumvention of controls. The projection to the future of any conclusions about the suitability of the design of controls is subject to the risk that controls may become inadequate because of changes in conditions or that the degree of compliance with the policies or procedures may deteriorate.

#### Opinion

In our opinion, in all material respects,

- the Description presents Coderbyte's Software as a Service System that was designed and operating effectively throughout the period 15 November 2023 to 15 May 2024 in accordance with the Description Criteria;
- 2) the controls stated in the Description were suitably designed throughout the period 15 November 2023 to 15 May 2024 to provide reasonable assurance that Coderbyte's service commitments and system requirements would be achieved based on the Agreed Criteria, if its controls operated as of that date and if the subservice organizations and user entities applied the complementary controls assumed in the design of Coderbyte's throughout the period; and
- 3) the controls stated in the Description operated effectively throughout the period 15 November 2023 to 15 May 2024, to provide reasonable assurance that Coderbyte's service commitments and system requirements were achieved based on the Agreed Criteria, if complementary subservice organization controls and complementary user entity controls assumed in the design of Coderbyte's controls operated effectively throughout that period .

#### **Restricted Use**

This report is intended solely for the information and use of Coderbyte, user entities of Coderbyte's Software as a Service System, business partners of Coderbyte subject to risks arising from interactions with the system, practitioners providing services to such user entities and business partners, prospective user entities and business partners, and regulators who have sufficient knowledge and understanding of the following:

- The nature of the service provided by the service organization
- How the service organization's system interacts with user entities, business partners, subservice organizations, and other parties
- Internal control and its limitations
- Complementary user entity controls and complementary subservice organization controls and how those controls interact with the controls at the service organization to achieve the service organization's service commitments and system requirements
- User entity responsibilities and how they may affect the user entity's ability to effectively use the service organization's services



- The Agreed Criteria
- The risks that may threaten the achievement of the service organization's service commitments and system requirements and how controls address those risks

This report is not intended to be, and should not be, used by anyone other than these specified parties.

Assurancelab OPA UC

AssuranceLab CPAs LLC 1400 Lavaca St, Suite 700 Austin, Texas United States May 28, 2024

# SECTION III – CODERBYTE ENTERPRISE INC.'S DESCRIPTION OF ITS SYSTEM

# **OVERVIEW OF OPERATIONS**

# **Company Background**

Coderbyte Enterprise Inc. ('Coderbyte') was founded in June 2012 with the objective of helping companies make informed hiring decisions through aptitude testing to determine technical proficiencies. Coderbyte has created a technical assessment and interviewing Software as a Service (SaaS) platform that services 3000+ customers.

Coderbyte's focus is to serve any company that is in the process of hiring technical roles in software development and engineering, across all industries.

# **Description of Services Provided**

Coderbyte supports customers globally. Coderbyte's product covers the hiring process needs for companies, for both remote and in-person capacities. Services include auto-graded technical assessments, interviewing materials, assessable projects for candidates, reporting analytics and cheating detection for tests.

## **Principal Service Commitments and System Requirements**

Coderbyte has established processes, policies, and procedures to meet its objectives related to its Software as a Service System (the 'System'). Those objectives are based on the purpose, vision, and values of Coderbyte as well as commitments that Coderbyte makes to user entities, the requirements of laws and regulations that apply to Coderbyte's activities, and the operational requirements that Coderbyte has established.

Commitments are documented and communicated in customer agreements, as well as in public descriptions of the System. The operational requirements are communicated in Coderbyte's processes, policies and procedures, system design documentation, and customer agreements. This includes policies around how the System is designed and developed, how the System is operated, how the system components are managed, and how employees are hired, developed, and managed to support the System.

## Components of the System

#### Infrastructure

Coderbyte's primary infrastructure used to provide the System includes the cloud hosted networking, compute, and database components of Amazon Web Services (AWS) and Heroku.

System	Туре	Description
Heroku	Platform as a Service	Enables developers to build, run, and operate applications entirely in the cloud.

System	Туре	Description	
Amazon RDS	Data Storage	Relational database service.	
AWS Simple StorageData StorageService (S3)		Object, file, and block storage.	
AWS Elastic LoadNetworkingBalancing (ELB)		Automatically distributes incoming application traffic across multiple targets.	
Cloudflare Network Services		DNS, load balancing, DDOS protection, web firewall and TLS encryption.	
AWS Key Management Service	Key Management	Centralized control over the cryptographic keys used to protect data.	

#### Software

Primary software is used to support Coderbyte's system.

Software	Purpose
Coderbyte	The Software as a Service System provided to Coderbyte customers.
AWS CloudWatch	Monitoring and management service that provides data and actionable insights for AWS, hybrid, and on-premises applications and infrastructure resources.
AWS GuardDuty	Threat detection service that continuously monitors AWS accounts and workloads for malicious activity and delivers detailed security findings for visibility and remediation.
AWS Inspector	Automated vulnerability management service that continually scans AWS workloads for software vulnerabilities and unintended network exposure.
GitHub	Source code repository used to manage the software code and version control.
GitHub Actions	Continuous development/continuous integration software used to manage the pipeline of change release testing and deployment.
1Password	Enterprise password manager used to store authentication secrets and strengthen password security.
Norton	Anti-virus software used to protect endpoint devices from malware.
New Relic	System monitoring software used to log events and raise alerts to support system security and availability.
GitHub Issues	Ticketing software used to log events and requirements to support the internal controls.

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Software	Purpose
Google Workspace	Google's suite of enterprise productivity, collaboration, and communication tools.
Drata	Security and compliance software used to monitor and manage the security, risk, and control activities to support compliance.

#### People

Coderbyte has 3 people who are organized into the following functional areas:

- Leadership: The executive level is responsible for corporate governance.
- Engineering: Responsible for building and maintaining the infrastructure and software.
- Operations: Responsible for monitoring and supporting robust and effective company and system operations.
- Risk and Compliance: Responsible for identification, assessment, treatment and monitoring to manage risks and support compliance.

#### Data

The data collected and processed by Coderbyte includes the following types:

- Basic personal details: name, email, and contact details
- User activity: user activity within the software

## **Processes, Policies and Procedures**

Processes, policies, and procedures are established that set the standards and requirements of the System. All personnel are expected to comply with Coderbyte's policies and procedures that define how the System should be managed. The documented policies and procedures are shared with all Coderbyte's employees and can be referred to as needed.

#### **Compliance Management Platform**

Coderbyte uses compliance automation software, Drata, to support the design, implementation, operation, monitoring, and documentation of internal controls. Drata leverages APIs to centralize the monitoring of Coderbyte's information assets across their infrastructure provider, identity manager, code repository, and endpoint devices. These APIs in combination with compliance automation functions in Drata supports the continuous monitoring of control activities for Coderbyte's people, devices, policies, procedures and plans, risk assessments, third-party vendor assessments, system monitoring and the security configurations of these critical systems.

Using Drata does not reduce management's responsibility for designing, implementing, and operating an effective system of internal control. Coderbyte evaluates the accuracy and completeness of the information stored in Drata and conducts annual vendor risk assessments including review of Drata's SOC 2 Type 2 reports that includes the trust services criteria related to processing integrity.



#### **Physical Security**

The critical infrastructure and data of the System is hosted by Amazon Web Services (AWS) and Heroku. There are no trusted local office networks. As such, AWS and Heroku are responsible for the key physical security controls that support the System.

#### **Logical Access**

Coderbyte's logical access processes restrict access to the infrastructure, software, and data to only those that are authorized for access. Access is based on the concept of least privilege that limits the system components and access privileges to the minimum level required to fulfil job responsibilities.

The in-scope systems require approval and individual authentication practices prior to gaining access. Google Workspace is used for single-sign-on and identity management. Access management processes are followed to ensure new and modified access is approved, terminated users access is removed, and access rights are reviewed quarterly and adjusted when no longer required. Additional information security policies and procedures require Coderbyte employees to use the systems and data in an appropriate and authorized manner.

Automated and manual security practices are used to protect the perimeter security and network to prevent unauthorized access attempts and tampering from third-party actors with malicious intent. Those include applying encryption of data and communications, quarterly testing for and remediation of technical vulnerabilities and applying network controls like firewalls and event monitoring to prevent and detect unauthorized activity.

Coderbyte employee workstations are required to follow defined security practices to mitigate the risks of data leakage and malware that may compromise the devices, system access and sensitive data.

#### **System Operations**

Backup and restoration procedures for the System are defined and followed. The System is monitored through a combination of automated and manual processes to prevent and detect any issues with the infrastructure, software, and data. Alerts and logs are monitored with incident management processes defined for handling and resolving adverse events.

Coderbyte's critical infrastructure and data are hosted by Amazon Web Services (AWS) and Heroku with multiple availability zones to provide failover capability in the event of an outage of one of the data centers. Redundancy, disaster recovery and continuity considerations are built into the system design of Amazon Web Services (AWS) and Heroku to support Coderbyte's availability objectives. These are supported by the system monitoring, incident management processes and defined recovery and continuity plans.



Coderbyte operates a defined process for software development with supporting policies and procedures. Change requests and requirements are logged and prioritized for development. Changes include those related to functionality improvements, bug fixes, security and reliability-related enhancements, and other updates to the Coderbyte software to support Coderbyte's System and objectives.

Separate environments are used to support development and testing activities in isolation from the production environment. GitHub version control software is used for the code repository that tracks all changes to the Coderbyte software, including managing versions and roll-back capability in the event of a failed change release. A continuous integration / continuous deployment (CI/CD) pipeline is configured using GitHub Actions to enforce key process steps and checks prior to new versions of the code base being deployed into the production environment. Changes to the infrastructure configurations and settings are managed as code, subject to the same process steps and checks prior to impacting the production environment.

#### Data Governance

Coderbyte uses data to support the System objectives and services. An approach to effective data governance has been established to understand and communicate the data that's used in the System, the objectives and requirements of that data, and the commitments of Coderbyte.

Established processes, policies, and procedures define the operational requirements for data governance, including how data is classified, handled, and used by the System in supporting the objectives and services.

# Boundaries of the System

The scope of this report includes the Coderbyte Software as a Service System (the 'System'). This report does not include the cloud hosting services provided by Amazon Web Services (AWS) and Heroku.



# RELEVANT ASPECTS OF THE CONTROL ENVIRONMENT, RISK ASSESSMENT PROCESS, INFORMATION AND COMMUNICATION, AND MONITORING

# **Control Environment**

#### **Integrity and Ethical Values**

The effectiveness of controls is dependent on the integrity and ethical values of the people who implement, manage, and monitor them. Integrity and ethical values are important foundations of Coderbyte's control environment, affecting the design, implementation, and monitoring of the controls. Integrity and ethical behavior are supported by Coderbyte's culture, governance, hiring and onboarding practices, ethical and behavioral standards, the way those are communicated, and how they are reinforced in practice. They include management's actions to remove or reduce incentives and temptations that might prompt personnel to engage in dishonest, illegal, or unethical acts. They also include the communication of entity values and behavioral standards to personnel through policy statements and codes of conduct, as well as by example.

#### **Commitment to Competence**

Coderbyte's competence of employees includes the knowledge and skills necessary to accomplish employees' roles and responsibilities, in support of Coderbyte's objectives and commitments. Management's commitment to competence includes careful consideration of the competence levels required for each role, the requisite skills, knowledge, and experience, and the actual performance of individuals, teams, and the company.

#### Management's Philosophy and Operating Style

Coderbyte's management philosophy and operating style is a purpose-driven, risk-based approach to pursuing the company objectives and satisfying Coderbyte's commitments. Risk-taking is an essential part of pursuing the objectives. A formal approach is taken to understanding those risks and being deliberate about which risks are acceptable, and where risk mitigation actions are required.

#### Organizational Structure and Assignment of Authority and Responsibility

Coderbyte's organizational structure provides the framework within which its activities for achieving the objectives are planned, executed, managed, and monitored. An organizational structure has been developed to suit Coderbyte's needs and is revised over time as the company grows and requirements change.

Roles and responsibilities are further established and communicated through documented policies, and job descriptions, as part of individual performance review processes, reviewing and communicating team and functional performance, and the various operational team and governance meetings.

#### **Human Resource Policies and Practices**

Coderbyte's employees are the foundation for achieving the objectives and commitments. Coderbyte's hiring, onboarding and human resource practices are designed to attract, develop, and retain high-quality employees. That includes training and development, performance evaluations, compensation, and promotions, providing personal support and perks for individuals, recognizing team and company success, and building a culture of alignment to a shared purpose and vision. It also includes disciplinary processes and business planning to avoid single-person dependencies to ensure the objectives and commitments are not reliant on individuals.

## **Risk Assessment Process**

#### **Risk Assessments**

Coderbyte's risk assessment process identifies and manages risks that threaten the achievement of the objectives and commitments. This includes risks that may affect the security, reliability or integrity of the services provided to user organizations and other interested stakeholders.

A formal process is followed to identify, assess, treat, and monitor the risks to ensure they are aligned with the risk appetite and objectives of Coderbyte, and mitigated or avoided where appropriate. Risks identified in this process include:

- Operational risk changes in the environment, staff, or management personnel, reliance on third parties, and threats to the security, reliability, and integrity of Coderbyte's operations.
- Strategic risk new technologies, changing business models, and shifts within the industry.
- Compliance legal and regulatory obligations and changes.
- Financial the sustainability of Coderbyte and resources supporting the objectives.

These risks are identified by Coderbyte management, employees, and third-party stakeholders, and updated in the risk register as a single source of monitoring the risks. The formal risk assessments ensure the ongoing commitment of management, and support completeness and an evolving view of the risk landscape in Coderbyte's context.

#### **Integration with Risk Assessment**

Established internal controls include Coderbyte's policies, procedures, automated system functions and manual activities. The controls are designed and implemented to address the identified risks, and to meet the obligations and criteria set by laws, regulations, customer commitments and other compliance obligations. The controls follow a continual improvement methodology in consideration of the costs and benefits of such control improvements and recognizing the changing landscape and requirement of those controls as Coderbyte grows, and the associated risks change.

## Information and Communications Systems

Information and communication are a core part of Coderbyte's internal control system. It is the process of identifying, capturing, and exchanging information in the form and time frame necessary to conduct,

manage, and control Coderbyte's operations effectively. The information and communication systems consider the internal control requirements, operating requirements, and the needs of interested parties including employees, customers, third-party vendors, regulators, and shareholders.

The information and communication systems include central tracking systems that support Coderbyte's established processes, as well as various meetings, and documented policies, procedures and organizational knowledge.

### **Monitoring Controls**

Management monitors the controls to ensure that they are operating as intended and that controls are modified and continually improved over time. Leadership, culture, and communication of the controls are important enablers to the effectiveness of the controls in practice. This ensures buy-in amongst the employees and empowers Coderbyte's team and individuals to prioritize the performance and continual improvement of the controls. Evaluations are performed during the course of business, in management reviews, and by independent auditors to assess the design and operating effectiveness of the controls. Deficiencies that are identified are communicated to responsible control owners to agree on remediation actions or reinforce the control requirements and importance. Corrective actions are tracked with agreed timelines and ownership for remediation with ownership of management and the Board, to ensure appropriate actions are completed in a timely manner.

### Changes to the System in the Last 12 Months

No significant changes have occurred to the services provided to user entities in the 12 months preceding the end of the examination period.

## Incidents in the Last 12 Months

No significant incidents have occurred to the services provided to user entities in the 12 months preceding the end of the examination period.

## Criteria Not Applicable to the System

All Common Criteria/Security and Availability Trust Services Criteria were applicable to Coderbyte's Software as a Service System.

# **COMPLEMENTARY SUBSERVICE ORGANIZATION CONTROLS**

This report does not include the cloud hosting services provided by Amazon Web Services ('AWS'), and Heroku.

# Subservice Description of Services

#### AWS

AWS provides a highly reliable, scalable, low-cost infrastructure platform in the cloud that powers hundreds of thousands of businesses in 190 countries around the world. With data center locations in the U.S., Europe, Brazil, Singapore, Japan, and Australia.

#### Heroku

Heroku is a container-based cloud Platform as a Service ('PaaS') that lets companies build, deliver, monitor, and scale applications. The Heroku platform is hosted on Amazon Web Services infrastructure.

# **Complementary Subservice Organization Controls**

Coderbyte's services are designed with the assumption that certain controls will be implemented by subservice organizations. Such controls are called complementary subservice organization controls. It is not feasible for all of the Agreed Criteria related to Coderbyte's services to be solely achieved by Coderbyte control procedures. Accordingly, subservice organizations, in conjunction with the services, should establish their own internal controls or procedures to complement those of Coderbyte.

#### AWS

The following subservice organization controls should be implemented by AWS to provide additional assurance that the Agreed Criteria described within this report are met.

Subservice Organization – Amazon Web Services			
Category	Criteria	Control	
Common Criteria/ Security	CC6.1- CC6.8	Logical access measures are established and followed to ensure access to systems and data is restricted to authorized personnel with technical safeguards and ongoing assessments to reduce the risk of system and data breaches.	
	CC6.4	Physical access to data centers is approved by an authorized individual.	
		Physical access is revoked within 24 hours of the employee or vendor record being deactivated.	
		Physical access to data centers is reviewed on a quarterly basis by appropriate personnel.	



Subservice Organization – Amazon Web Services				
Category	Criteria	Control		
		Physical access points to server locations are recorded by closed circuit television camera ('CCTV'). Images are retained for 90 days, unless limited by legal or contractual obligations.		
		Physical access points to server locations are managed by electronic access control devices.		
		Electronic intrusion detection systems are installed within data server locations to monitor, detect, and automatically alert appropriate personnel of security incidents.		
	CC7.1- CC7.5	Incident management and response policies and procedures are established and followed to identify, analyze, classify, respond to and resolve adverse events.		
	CC8.1	Formal processes are established and followed to ensure system changes are documented, tracked, prioritized, developed, tested, and approved prior to deployment into production.		
Availability	A1.2	Amazon-owned data centers are protected by fire detection and suppression systems.		
		Amazon-owned data centers are air conditioned to maintain appropriate atmospheric conditions. Personnel and systems monitor and control air temperature and humidity at appropriate levels.		
		Uninterruptible Power Supply ('UPS') units provide backup power in the event of an electrical failure in Amazon-owned data centers.		
		Amazon-owned data centers have generators to provide backup power in case of electrical failure.		
		Contracts are in place with third-party colocation service providers which include provisions to provide fire suppression systems, air conditioning to maintain appropriate atmospheric conditions, Uninterruptible Power Supply (UPS) units, and redundant power supplies.		
		AWS performs periodic reviews of colocation service providers to validate adherence with AWS security and operational standards.		



Subservice Organization – Amazon Web Services			
Category	Criteria Control		
		If enabled by the customer, RDS backs up customer databases, stores backups for user-defined retention periods, and supports point-in-time recovery.	
		Critical AWS system components are replicated across multiple Availability Zones and backups are maintained.	

#### Heroku

The following subservice organization controls should be implemented by Heroku to provide additional assurance that the Agreed Criteria described within this report are met.

Subservice Organization – Heroku				
Category	Criteria	Control		
Common Criteria/ Security	CC6.1- CC6.8	Logical access measures are established and followed to ensure access to systems and data is restricted to authorized personnel with technical safeguards and ongoing assessments to reduce the risk of system and data breaches.		
	CC6.4	Physical access measures are established and followed to ensure access to facilities and protected information assets is restricted to authorized personnel.		
	CC6.6 - CC6.8	Firewall devices are configured to restrict access to the computing environment and enforce boundaries of computing clusters		
		Security groups are configured to restrict access to the production environment.		
	CC7.1- CC7.5	Incident management and response policies and procedures are established and followed to identify, analyze, classify, respond to, and resolve adverse events.		
	CC7.2	A centralized management tool is utilized to configure and monitor production infrastructure.		
	CC8.1	Formal processes are established and followed to ensure system changes are documented, tracked, prioritized, developed, tested, and approved prior to deployment into production.		

Coderbyte management, along with the subservice organizations, define the scope and responsibility of the controls necessary to meet all the relevant Agreed Criteria through written contracts and published terms of service. In addition, Coderbyte performs monitoring of the subservice organization controls by reviewing attestation reports and monitoring the performance of the subservice organization controls.



Coderbyte's services are designed with the assumption that certain controls will be implemented by user entities. Such controls are called complementary user entity controls. It is not feasible for all the Agreed Criteria related to Coderbyte's services to be solely achieved by Coderbyte control procedures. Accordingly, user entities, in conjunction with the services, should establish their own internal controls or procedures to complement those of Coderbyte's.

The following complementary user entity controls should be implemented by user entities to provide additional assurance that the Agreed Criteria described within this report are met. As these items represent only a part of the control considerations that might be pertinent at the user entities' locations, user entities' auditors should exercise judgment in selecting and reviewing these complementary user entity controls.

User entities are responsible for:

- Understanding and complying with Coderbyte's terms of service.
- Notifying Coderbyte of changes made to technical or administrative contact information.
- Administering their users' access rights including approval, removal, and periodic review to ensure access is appropriate.
- Performing any required risk assessments and approvals when using pre-built integrations available with Coderbyte's services.
- Performing any required risk assessments and approvals for using Coderbyte's open application programming interface (API), and notifying Coderbyte of any identified vulnerabilities, security breaches or system failures when using the APIs.
- Ensuring the supervision, management, and control of the use of Coderbyte's services by their personnel.
- Developing their own disaster recovery and business continuity plans that address the inability to access or utilize Coderbyte services for any critical reliance on these services.
- Immediately notifying Coderbyte of any actual or suspected information security breaches or system failures.

# SOC 2 TRUST SERVICES CRITERIA

# Trust Services Categories Selected by Coderbyte

#### Common Criteria (to all Categories)

Security refers to the protection of

- i. information during its collection or creation, use, processing, transmission, and storage and
- ii. systems that use electronic information to process, transmit or transfer, and store information to enable the entity to meet its objectives. Controls over security prevent or detect the breakdown and circumvention of segregation of duties, system failure, incorrect processing, theft or other unauthorized removal of information or system resources, misuse of software, and improper access to or use of, alteration, destruction, or disclosure of information.

#### Availability

Availability refers to the accessibility of information used by the entity's systems, as well as the products or services provided to its customers. The availability objective does not, in itself, set a minimum acceptable performance level; it does not address system functionality (the specific functions a system performs) or usability (the ability of users to apply system functions to the performance of specific tasks or problems). However, it does address whether systems include controls to support accessibility for operation, monitoring, and maintenance.

# SECTION IV – CRITERIA AND RELATED CONTROLS



# SOC 2 TRUST SERVICES CRITERIA

# Trust Services Criteria for the Security Category

### **Common Criteria 1: Control Environment**

CC1.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
entity dei commitm	COSO Principle 1: The entity demonstrates a commitment to integrity and ethical values.	The information security policies are communicated, read and acknowledged by employees.	Inspected the information security policies and monitoring of acknowledgements by employees to determine that the information security policies were communicated, read and acknowledged by employees.	No exceptions noted.
		The acceptable use policy establishes the boundaries and requirements for how employees use Coderbyte's systems and information assets to protect against data leakage, malware, and security breaches.	Inspected the acceptable use policy to determine that the acceptable use policy established the boundaries and requirements for how employees used Coderbyte's systems and information assets to protect against data leakage, malware and security breaches.	No exceptions noted.
		for new hires prior to onboarding.	Inquired of the Chief Operating Officer to determine that background checks were conducted for new hires prior to onboarding.	No exceptions noted.
			Inspected the human resources security policy to determine that background checks were required to be conducted for new hires prior to onboarding.	No exceptions noted.
			Inspected the background checks for a sample of new hires to determine that	Testing of the control activity disclosed that



CC1.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
			background checks were conducted for new hires prior to onboarding.	there were no new hires onboarded during the examination period.
		The code of conduct establishes workforce conduct standards of integrity, ethical values, and appropriate behavior to support a secure and effective working environment.	Inspected the code of conduct to determine that the code of conduct established workforce conduct standards of integrity, ethical values, and appropriate behaviour to support a secure and effective working environment.	No exceptions noted.
CC1.2	COSO Principle 2: The board of directors demonstrates independence from management and exercises oversight of the development and performance of internal control.	The Security Advisory team maintains oversight and provides support for the information security program with briefings at least annually.	Inspected the meeting minutes to determine that the Security Advisory team maintained oversight and provided support for the information security program with briefings at least annually.	No exceptions noted.
		Coderbyte's Security Advisory team has a documented charter that outlines its oversight responsibilities for internal control and information security.	Inspected the charter and information security policy to determine that Coderbyte's Security Advisory team had a documented charter that outlined its oversight responsibilities for internal control and information security.	No exceptions noted.
		Coderbyte's Security Advisory team meets at least quarterly and maintains meeting minutes.	Inspected the meeting minutes to determine that Coderbyte's Security Advisory team met at least quarterly and maintained meeting minutes.	No exceptions noted.



CC1.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
CC1.3 COSO Principle 3: Management establishes with board oversight, structures, reporting lines, and appropriate authorities and responsibilities in the pursuit of objectives.	Management establishes, with board oversight, structures, reporting lines, and appropriate	Coderbyte's set of information security policies cover the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	Inspected the information security policies to determine that Coderbyte's set of information security policies covered the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	No exceptions noted.
		The documented organization chart outlines the roles, functional responsibilities, and reporting lines for Coderbyte personnel.	Inspected the organization chart to determine that the documented organization chart outlined the roles, functional responsibilities, and reporting lines for Coderbyte personnel.	No exceptions noted.
		Management has established defined roles and responsibilities to oversee implementation of the information security policy across the organization.	Inspected the defined roles and responsibilities to determine that management had established defined roles and responsibilities to oversee implementation of the information security policy across the organization.	No exceptions noted.
		Job descriptions are documented to support the hiring of suitable candidates and to communicate the key job responsibilities of each individual.	Inspected the job description for a sample of current employees to determine that job descriptions were documented to support the hiring of suitable candidates and to communicate the key job responsibilities of each individual.	No exceptions noted.
CC1.4	COSO Principle 4: The entity demonstrates a commitment to attract, develop, and retain competent individuals in	Security awareness training is conducted for Coderbyte employees at least annually.	Inspected the security awareness training for a sample of employees to determine that security awareness training was conducted for Coderbyte employees at least annually.	No exceptions noted.



CC1.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
	alignment with objectives.	Coderbyte evaluates the performance of all employees through a formal, annual performance review.	Inquired of the Chief Executive Officer to determine that Coderbyte evaluates the performance of all employees through a formal, annual performance review.	No exceptions noted.
			Inspected the performance review template to determine that Coderbyte evaluated the performance of all employees through a formal, annual performance review.	No exceptions noted.
			Inspected the performance review for a sample of current employees to determine that employee performance reviews were conducted at least quarterly.	Testing of the control activity disclosed that there were no current employees applicable to conduct performance reviews over during the examination period.
		Background checks are conducted for new hires prior to onboarding.	Inquired of the Chief Operating Officer to determine that background checks were conducted for new hires prior to onboarding.	No exceptions noted.
			Inspected the human resources security policy to determine that background checks	No exceptions noted.



CC1.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
			were required to be conducted for new hires prior to onboarding.	
			Inspected the background checks for a sample of new hires to determine that background checks were conducted for new hires prior to onboarding.	Testing of the control activity disclosed that there were no new hires onboarded during the examination period.
		The code of conduct establishes workforce conduct standards of integrity, ethical values, and appropriate behavior to support a secure and effective working environment.	Inspected the code of conduct to determine that the code of conduct established workforce conduct standards of integrity, ethical values, and appropriate behaviour to support a secure and effective working environment.	No exceptions noted.
CC1.5	COSO Principle 5: The entity holds individuals accountable for their internal control responsibilities in the	The documented organization chart outlines the roles, functional responsibilities and reporting lines for Coderbyte personnel.	Inspected the organization chart to determine that the documented organization chart outlined the roles, functional responsibilities and reporting lines for Coderbyte personnel.	No exceptions noted.
	The acceptable use policy establishes the boundaries and requirements for how employees use Coderbyte's systems and information assets to protect against data leakage, malware, and security breaches.	Inspected the acceptable use policy to determine that the acceptable use policy established the boundaries and requirements for how employees used Coderbyte's systems and information assets to protect against data leakage, malware and security breaches.	No exceptions noted.	



CC1.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Coderbyte evaluates the performance of all employees through a formal, annual performance review.	Inquired of the Chief Executive Officer to determine that Coderbyte evaluates the performance of all employees through a formal, annual performance review.	No exceptions noted.
			Inspected the performance review template to determine that Coderbyte evaluated the performance of all employees through a formal, annual performance review.	No exceptions noted.
			Inspected the performance review for a sample of current employees to determine that employee performance reviews were conducted at least quarterly.	Testing of the control activity disclosed that there were no current employees applicable to conduct performance reviews over during the examination period.
		Management has established defined roles and responsibilities to oversee implementation of the information security policy across the organization.	Inspected the defined roles and responsibilities to determine that management had established defined roles and responsibilities to oversee implementation of the information security policy across the organization.	No exceptions noted.



CC1.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		The code of conduct establishes workforce conduct standards of integrity, ethical values, and appropriate behavior to support a secure and effective working environment.	Inspected the code of conduct to determine that the code of conduct established workforce conduct standards of integrity, ethical values, and appropriate behaviour to support a secure and effective working environment.	No exceptions noted.



# Common Criteria 2: Information and Communication

CC2.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
CC2.1	C2.1 COSO Principle 13: The entity obtains or generates and uses relevant, quality information to support the functioning of internal control.	Coderbyte performs control self- assessments at least annually to gain assurance that controls are in place and operating effectively. Corrective actions are logged and planned where weaknesses or potential improvements are identified.	Inspected the control self-assessments to determine that Coderbyte performed control self-assessments at least annually to gain assurance that controls were in place and operating effectively. Corrective actions were logged and planned where weaknesses or potential improvements were identified.	No exceptions noted.
		Coderbyte conducts continuous monitoring of the security controls using Drata with automated alerts and tracking of the control effectiveness over time.	Inspected the continuous monitoring in Drata to determine that Coderbyte conducted continuous monitoring of the security controls using Drata with automated alerts and tracking of the control effectiveness over time.	No exceptions noted.
		The asset management policy establishes Coderbyte's scope of information assets and requirements for how those are tracked and managed accordingly.	Inspected the asset management policy to determine that the asset management policy established Coderbyte's scope of information assets and requirements for how those were tracked and managed accordingly.	No exceptions noted.
		The information assets are identified, classified, and centrally logged in Drata for ongoing monitoring and governance.	Inspected the information asset register to determine that the information assets were identified, classified, and centrally logged in Drata for ongoing monitoring and governance.	No exceptions noted.



CC2.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Coderbyte maintains an architecture diagram to document the system boundaries and support the functioning of internal control.	Inspected the architecture diagram to determine that Coderbyte maintained an architecture diagram to document the system boundaries and support the functioning of internal control.	No exceptions noted.
		The encryption policy establishes the roles, responsibilities, and requirements for securing the network with cryptographic controls and security hardening.	Inspected the encryption policy to determine that the encryption policy established the roles, responsibilities, and requirements for securing the network with cryptographic controls and security hardening.	No exceptions noted.
		Information logs related to the information processing activities are centrally stored for retrospective analysis where required.	Inspected the configuration of log capture to determine that information logs related to the information processing activities were centrally stored for retrospective analysis where required.	No exceptions noted.
CC2.2	COSO Principle 14: The entity internally communicates information, including objectives and responsibilities for	Coderbyte's set of information security policies cover the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	Inspected the information security policies to determine that Coderbyte's set of information security policies covered the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	No exceptions noted.
	functioning of internal control. docum planne commu ensure	Established incident response plans document the potential events, pre- planned response steps and communication requirements to ensure incidents are handled effectively.	Inspected the incident response plans to determine that established incident response plans documented the potential events, pre-planned response steps and communication requirements to ensure incidents were handled effectively.	No exceptions noted.



CC2.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Coderbyte conducts continuous monitoring of the security controls using Drata with automated alerts and tracking of the control effectiveness over time.	Inspected the continuous monitoring in Drata to determine that Coderbyte conducted continuous monitoring of the security controls using Drata with automated alerts and tracking of the control effectiveness over time.	No exceptions noted.
		The incident response plan defines the roles, responsibilities, and requirements for identifying, classifying, and resolving incidents, including devising lessons learned to prevent recurrence.	Inspected the incident response plan to determine that the plan defined the roles, responsibilities and requirements for identifying, classifying, and resolving incidents, including devising lessons learned to prevent recurrence.	No exceptions noted.
		The information security policies are communicated, read and acknowledged by employees.	Inspected the information security policies and monitoring of acknowledgements by employees to determine that the information security policies were communicated, read and acknowledged by employees.	No exceptions noted.
		Security awareness training is conducted for Coderbyte employees at least annually.	Inspected the security awareness training for a sample of employees to determine that security awareness training was conducted for Coderbyte employees at least annually.	No exceptions noted.



CC2.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		The acceptable use policy establishes the boundaries and requirements for how employees use Coderbyte's systems and information assets to protect against data leakage, malware, and security breaches.	Inspected the acceptable use policy to determine that the acceptable use policy established the boundaries and requirements for how employees used Coderbyte's systems and information assets to protect against data leakage, malware and security breaches.	No exceptions noted.
		The responsible disclosure policy defines the contacts and methods for employees to report security- related incidents and concerns.	Inspected the responsible disclosure policy to determine that the policies defined the contacts and methods for employees to report security-related incidents and concerns.	No exceptions noted.
CC2.3	COSO Principle 15: The entity communicates with external parties regarding matters affecting the functioning of internal control.	Established incident response plans document the potential events, pre- planned response steps and communication requirements to ensure incidents are handled effectively.	Inspected the incident response plans to determine that established incident response plans documented the potential events, pre-planned response steps and communication requirements to ensure incidents were handled effectively.	No exceptions noted.
		The vendor management policy sets out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	Inspected the vendor management policy to determine that the vendor management policy set out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	No exceptions noted.
		The vulnerability management program defines the approach to identifying, assessing and resolving security vulnerabilities, including defined timeframes based on severity.	Inspected the vulnerability management program to determine that the vulnerability management program defined the approach to identifying, assessing and resolving security vulnerabilities, including defined timeframes based on severity.	No exceptions noted.



CC2.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Coderbyte follows a formal incident management process that includes logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	Inquired of the Chief Operating Officer to determine that Coderbyte followed a formal incident management process that includes logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	No exceptions noted.
			Inspected the incident management process to determine that Coderbyte followed a formal incident management process that included logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	No exceptions noted.
			Inspected the incident handling for a sample of incidents to determine that Coderbyte followed a formal incident management process that included logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	Testing of the control activity disclosed that there were no incidents during the examination period.
		The incident response plan defines the roles, responsibilities, and requirements for identifying, classifying, and resolving incidents, including devising lessons learned to prevent recurrence.	Inspected the incident response plan to determine that the plan defined the roles, responsibilities, and requirements for identifying, classifying, and resolving incidents, including devising lessons learned to prevent recurrence.	No exceptions noted.



CC2.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		The vendor register includes material third-party software and service providers with tracking of the vendor agreements, risk ratings and vendor governance activities.	Inspected the vendor register to determine that the vendor register included material third-party software and service providers with tracking of the vendor agreements, risk ratings and vendor governance activities.	No exceptions noted.
		Terms of service are agreed with Coderbyte's customers and users of the services to communicate their responsibilities and terms of use.	Inspected the terms of service to determine that terms of service were agreed with Coderbyte's customers and users of the services to communicate their responsibilities and terms of use.	No exceptions noted.



#### Common Criteria 3: Risk Assessment

CC3.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
CC3.1	COSO Principle 6: The entity specifies objectives with sufficient clarity to enable the identification and assessment of risks relating to objectives.	Coderbyte's set of information security policies cover the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	Inspected the information security policies to determine that Coderbyte's set of information security policies covered the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	No exceptions noted.
		Coderbyte has defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	Inspected the risk assessment policy to determine that Coderbyte had defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	No exceptions noted.
		The information security policies are communicated, read and acknowledged by employees.	Inspected the information security policies and monitoring of acknowledgements by employees to determine that the information security policies were communicated, read and acknowledged by employees.	No exceptions noted.
		The information security policies are reviewed by management at least annually and updated where required.	Inspected the review of the information security policies to determine that the information security policies were reviewed by management at least annually and updated where required.	No exceptions noted.



CC3.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
CC3.2	C3.2 COSO Principle 7: The entity identifies risks to the achievement of its objectives across the entity and analyzes risks as a basis for determining how the risks should be managed.	Coderbyte has defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls, and the risk tolerance.	Inspected the risk assessment policy to determine that Coderbyte had defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls, and the risk tolerance.	No exceptions noted.
		Coderbyte conducts risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	Inspected the risk assessments to determine that Coderbyte conducted risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	No exceptions noted.
		The vendor management policy sets out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	Inspected the vendor management policy to determine that the vendor management policy set out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	No exceptions noted.
		Coderbyte's management prepares a remediation plan to formally manage the resolution of findings identified in the risk assessment activities.	Inspected the risk remediation plan to determine that Coderbyte's management prepared a remediation plan to formally manage the resolution of findings identified in the risk assessment activities.	No exceptions noted.
		The vendor register includes material third-party software and service providers with tracking of the vendor agreements, risk ratings and vendor governance activities.	Inspected the vendor register to determine that the vendor register included material third-party software and service providers with tracking of the vendor agreements, risk ratings and vendor governance activities.	No exceptions noted.



CC3.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Coderbyte obtains and reviews the third-party attestations or performs other security and compliance assessments of high-risk vendors.	Inspected the review of attestation reports and compliance information for a sample high-risk vendor to determine that Coderbyte obtained and reviewed the third-party attestations or performed other security and compliance assessments of high-risk vendors.	No exceptions noted.
CC3.3	COSO Principle 8: The entity considers the potential for fraud in assessing risks to the achievement of objectives.	Coderbyte has defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	Inspected the risk assessment policy to determine that Coderbyte had defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	No exceptions noted.
		Coderbyte conducts risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	Inspected the risk assessments to determine that Coderbyte conducted risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	No exceptions noted.
		Coderbyte's management prepares a remediation plan to formally manage the resolution of findings identified in the risk assessment activities.	Inspected the risk remediation plan to determine that Coderbyte's management prepared a remediation plan to formally manage the resolution of findings identified in the risk assessment activities.	No exceptions noted.
CC3.4	COSO Principle 9: The entity identifies and assesses changes that could significantly impact	The documented organization chart outlines the roles, functional responsibilities and reporting lines for Coderbyte personnel.	Inspected the organization chart to determine that the documented organization chart outlined the roles, functional responsibilities and reporting lines for Coderbyte personnel.	No exceptions noted.



CC3.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
	the system of internal control.	Coderbyte has defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	Inspected the risk assessment policy to determine that Coderbyte had defined a formal risk management process for evaluating risks based on identified threats, assessment criteria, existing internal controls and the risk tolerance.	No exceptions noted.
		Coderbyte conducts risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	Inspected the risk assessments to determine that Coderbyte conducted risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	No exceptions noted.
		The vendor management policy sets out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	Inspected the vendor management policy to determine that the vendor management policy set out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	No exceptions noted.



## **Common Criteria 4: Monitoring Activities**

CC4.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
CC4.1	COSO Principle 16: The entity selects, develops, and performs ongoing and / or separate evaluations to ascertain whether the components	Coderbyte conducts continuous monitoring of the security controls using Drata with automated alerts and tracking of the control effectiveness over time.	Inspected the continuous monitoring in Drata to determine that Coderbyte conducted continuous monitoring of the security controls using Drata with automated alerts and tracking of the control effectiveness over time.	No exceptions noted.
	of internal control are present and functioning.	Vulnerability scans are conducted on a quarterly basis. Identified vulnerabilities are logged, classified, and tracked through to resolution in a timely manner based on their severity.	Inspected the vulnerability scans for a sample quarter to determine that vulnerability scans were conducted on a quarterly basis. Identified vulnerabilities were logged, classified, and tracked through to resolution in a timely manner based on their severity.	No exceptions noted.
		Independent penetration tests are conducted annually. Results are reviewed by management and tracked through to resolution.	Inspected the penetration test report and logging of vulnerabilities identified to determine that independent penetration tests were conducted annually. Results were reviewed by management and tracked through to resolution.	No exceptions noted.
		Drata is used to continuously monitor the security and compliance of its information assets including its people, systems, and control framework.	Inspected the Drata monitoring to determine that Drata was used to continuously monitor the security and compliance of its information assets including its people, systems, and control framework.	No exceptions noted.



CC4.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
CC4.2	COSO Principle 17: The entity evaluates and communicates internal control deficiencies in a timely manner to those	The Security Advisory team maintains oversight and provides support for the information security program with briefings at least annually.	Inspected the meeting minutes to determine that the Security Advisory team maintained oversight and provided support for the information security program with briefings at least annually.	No exceptions noted.
	parties responsible for taking corrective action, including senior management and the board of directors, as appropriate.	Coderbyte conducts continuous monitoring of the security controls using Drata with automated alerts and tracking of the control effectiveness over time.	Inspected the continuous monitoring in Drata to determine that Coderbyte conducted continuous monitoring of the security controls using Drata with automated alerts and tracking of the control effectiveness over time.	No exceptions noted.
		Vulnerability scans are conducted on a quarterly basis. Identified vulnerabilities are logged, classified, and tracked through to resolution in a timely manner based on their severity.	Inspected the vulnerability scans for a sample quarter to determine that vulnerability scans were conducted on a quarterly basis. Identified vulnerabilities were logged, classified, and tracked through to resolution in a timely manner based on their severity.	No exceptions noted.
		Independent penetration tests are conducted annually. Results are reviewed by management and tracked through to resolution.	Inspected the penetration test report and logging of vulnerabilities identified to determine that independent penetration tests were conducted annually. Results were reviewed by management and tracked through to resolution.	No exceptions noted.



CC4.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		The incident response plan defines the roles, responsibilities, and requirements for identifying, classifying, and resolving incidents, including devising lessons learned to prevent recurrence.	Inspected the incident response plan to determine that the plan defined the roles, responsibilities and requirements for identifying, classifying, and resolving incidents, including devising lessons learned to prevent recurrence.	No exceptions noted.
		Drata is used to continuously monitor the security and compliance of its information assets including its people, systems, and control framework.	Inspected the Drata monitoring to determine that Drata was used to continuously monitor the security and compliance of its information assets including its people, systems, and control framework.	No exceptions noted.



## **Common Criteria 5: Control Activities**

CC5.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
CC5.1	5.1 COSO Principle 10: The entity selects and develops control activities that contribute to the mitigation of risks to the achievement of objectives to acceptable levels.	Coderbyte conducts risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	Inspected the risk assessments to determine that Coderbyte conducted risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	No exceptions noted.
		Coderbyte conducts continuous monitoring of the security controls using Drata with automated alerts and tracking of the control effectiveness over time.	Inspected the continuous monitoring in Drata to determine that Coderbyte conducted continuous monitoring of the security controls using Drata with automated alerts and tracking of the control effectiveness over time.	No exceptions noted.
		Drata is used to continuously monitor the security and compliance of its information assets including its people, systems, and control framework.	Inspected the Drata monitoring to determine that Drata was used to continuously monitor the security and compliance of its information assets including its people, systems, and control framework.	No exceptions noted.
CC5.2	COSO Principle 11: The entity also selects and develops general control activities over technology to support the	Coderbyte conducts risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	Inspected the risk assessments to determine that Coderbyte conducted risk assessments at least annually to identify new and emerging risks, revise the existing risks, and devise risk mitigation actions.	No exceptions noted.
	achievement of objectives.	Coderbyte conducts continuous monitoring of the security controls using Drata with automated alerts and tracking of the control effectiveness over time.	Inspected the continuous monitoring in Drata to determine that Coderbyte conducted continuous monitoring of the security controls using Drata with automated alerts and tracking of the control effectiveness over time.	No exceptions   noted.   No exceptions   noted.   No exceptions   noted.



CC5.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Vulnerability scans are conducted on a quarterly basis. Identified vulnerabilities are logged, classified, and tracked through to resolution in a timely manner based on their severity.	Inspected the vulnerability scans for a sample quarter to determine that vulnerability scans were conducted on a quarterly basis. Identified vulnerabilities were logged, classified, and tracked through to resolution in a timely manner based on their severity.	No exceptions noted.
		Independent penetration tests are conducted annually. Results are reviewed by management and tracked through to resolution.	Inspected the penetration test report and logging of vulnerabilities identified to determine that independent penetration tests were conducted annually. Results were reviewed by management and tracked through to resolution.	No exceptions noted.
		Coderbyte authorizes access to information resources, including data and the systems that store or process customer data, based on the principle of least privilege.	Inspected the system access control policy to determine that Coderbyte authorized access to information resources, including data and the systems that store or process customer data, based on the principle of least privilege.	No exceptions noted.
		Coderbyte conducts annual business continuity and disaster recovery tests to ensure the response plans are effective.	Inspected the business continuity and disaster recovery tests to determine that Coderbyte conducted annual business continuity and disaster recovery tests to ensure the response plans were effective.	No exceptions noted.



CC5.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		The information security policies are communicated, read, and acknowledged by employees.	Inspected the information security policies and monitoring of acknowledgements by employees to determine that the information security policies were communicated, read, and acknowledged by employees.	No exceptions noted.
		Security awareness training is conducted for Coderbyte employees at least annually.	Inspected the security awareness training for a sample of employees to determine that security awareness training was conducted for Coderbyte employees at least annually.	No exceptions noted.
		The encryption policy establishes the roles, responsibilities, and requirements for securing the network with cryptographic controls and security hardening.	Inspected the encryption policy to determine that the encryption policy established the roles, responsibilities, and requirements for securing the network with cryptographic controls and security hardening.	No exceptions noted.
		The responsible disclosure policy defines the contacts and methods for employees to report security- related incidents and concerns.	Inspected the responsible disclosure policy to determine that the policies defined the contacts and methods for employees to report security-related incidents and concerns.	No exceptions noted.
CC5.3	COSO Principle 12: The entity deploys control activities through policies that establish what is expected and in	Coderbyte's set of information security policies cover the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	Inspected the information security policies to determine that Coderbyte's set of information security policies covered the roles, responsibilities, and requirements to support effective internal control that support the information security objectives.	No exceptions noted.



CC5.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
	procedures that put policies into action.	The information security policies are communicated, read, and acknowledged by employees.	Inspected the information security policies and monitoring of acknowledgements by employees to determine that the information security policies were communicated, read, and acknowledged by employees.	No exceptions noted.
		The information security policies are reviewed by management at least annually and updated where required.	Inspected the review of the information security policies to determine that the information security policies were reviewed by management at least annually and updated where required.	



# Common Criteria 6: Logical and Physical Access Controls

CC6.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
CC6.1	CC6.1 The entity implements logical access security software, infrastructure, and architectures over protected information assets to protect them from security events to meet the entity's objectives.	The asset management policy establishes Coderbyte's scope of information assets and requirements for how those are tracked and managed accordingly.	Inspected the asset management policy to determine that the asset management policy established Coderbyte's scope of information assets and requirements for how those were tracked and managed accordingly.	No exceptions noted.
		The information assets are identified, classified, and centrally logged in Drata for ongoing monitoring and governance.	Inspected the information asset register to determine that the information assets were identified, classified, and centrally logged in Drata for ongoing monitoring and governance.	No exceptions noted.
		The information security policies are communicated, read, and acknowledged by employees.	Inspected the information security policies and monitoring of acknowledgements by employees to determine that the information security policies were communicated, read, and acknowledged by employees.	No exceptions noted.
		The information security policies are reviewed by management at least annually and updated where required.	Inspected the review of the information security policies to determine that the information security policies were reviewed by management at least annually and updated where required.	No exceptions noted.
		Coderbyte employees utilize a password manager to support quality passwords and secure authentication practices.	Inspected the monitoring of password managers installed on workstations to determine that Coderbyte employees utilized a password manager to support quality passwords and secure authentication practices.	No exceptions noted.



CC6.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Coderbyte's workstations have hard-disk encryption applied to protect locally stored data and access credentials.	Inspected the monitoring of hard-disk encryption for devices to determine that Coderbyte's workstations had hard-disk encryption applied to protect locally stored data and access credentials.	No exceptions noted.
		Coderbyte stores sensitive data, including customer data, in databases that are encrypted at rest.	Inspected the database encryption to determine that Coderbyte stored sensitive data, including customer data, in databases that were encrypted at rest.	No exceptions noted.
		The password policy establishes the requirements for authentication including strong passwords and multi-factor to Coderbyte's systems.	Inspected the password policy to determine that the password policy established the requirements for authentication including strong password and multi-factor to Coderbyte's systems.	No exceptions noted.
		The system access control policy requires role-based access control where access rights are limited to the requirements of each role.	Inspected the system access control policy to determine that the system access control policy required role-based access control where access rights were limited to the requirements of each role.	No exceptions noted.
		Multi-factor authentication is required for access to sensitive systems.	Inspected the monitoring of multi-factor authentication to determine that multi- factor authentication was required for access to sensitive systems.	No exceptions noted.
		Coderbyte has established formal guidelines for passwords to govern the management and use of authentication mechanisms.	Inspected the password policy to determine that Coderbyte has established formal guidelines for passwords to govern the management and use of authentication mechanisms.	No exceptions noted.



CC6.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		User accounts are individually assigned with a unique user ID to support system logging and accountability.	Inspected the monitoring of unique user ID's to determine that user accounts were individually assigned with a unique user ID to support system logging and accountability.	No exceptions noted.
			lity of the subservice organization. Refer to the rols managed by the subservice organization.	e Subservice
CC6.2	credentials and granting system access, the entity registers and authorizes new internal and external users whose access is administered by the entity. For those users whose access is administered by the entity, user system credentials are removed when user access is no longer authorized.	The system access control policy requires appropriate access approvals, quarterly user access reviews, and revocation of access in a timely manner upon termination, to ensure access is restricted to authorised personnel.	Inspected the system access control policy to determine that the system access control policy required appropriate access approvals, quarterly user access reviews, and revocation of access in a timely manner upon termination, to ensure access was restricted to authorised personnel.	No exceptions noted.
		Coderbyte authorizes access to information resources, including data and the systems that store or process customer data, based on the principle of least privilege.	Inspected the system access control policy to determine that Coderbyte authorized access to information resources, including data and the systems that store or process customer data, based on the principle of least privilege.	No exceptions noted.
		A formal offboarding process is followed to ensure that user devices, information assets, and system access for terminated employees has been revoked in a timely manner.	Inquired of the Chief Operating Officer to determine that a formal offboarding process was followed to ensure that user devices, information assets, and system access for terminated employees has been revoked in a timely manner.	No exceptions noted.



CC6.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
			Inspected the terminations checklist template to determine that a formal offboarding process was followed to ensure that user devices, information assets, and system access for terminated employees had been revoked in a timely manner.	No exceptions noted.
			Inspected the terminations checklist for a sample of terminated employees to determine that a formal offboarding process was followed to ensure that user devices, information assets, and system access for terminated employees had been revoked in a timely manner.	Testing of the control activity disclosed that there were no terminated employees offboarded during the examination period.
		New hires and other new system access requirements are approved as part of the onboarding process or by authorised system owners prior to access being granted.	Inquired of the Chief Operating Officer to determine that new hires and other new system access requirements were approved as part of the onboarding process or by authorised system owners prior to access being granted.	No exceptions noted.



CC6.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results		
			Inspected the account request form and new employee checklist to determine that new hires and other new system access requirements were approved as part of the onboarding process or by authorised system owners prior to access being granted.	No exceptions noted.		
			Inspected the access approval for a sample of new hires to determine that new hires and other new system access requirements were approved as part of the onboarding process or by authorised system owners prior to access being granted.	Testing of the control activity disclosed that there were no new hires onboarded during the examination period.		
		User accounts are individually assigned with a unique user ID to support system logging and accountability.	Inspected the monitoring of unique user IDs to determine that user accounts were individually assigned with a unique user ID to support system logging and accountability.	No exceptions noted.		
			ility of the subservice organization. Refer to the cross managed by the subservice organization.			



CC6.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
CC6.3	3 The entity authorizes, modifies, or removes access to data, software, functions, and other protected information assets based on roles, responsibilities, or the	The system access control policy requires appropriate access approvals, quarterly user access reviews, and revocation of access in a timely manner upon termination, to ensure access is restricted to authorised personnel.	Inspected the system access control policy to determine that the system access control policy required appropriate access approvals, quarterly user access reviews, and revocation of access in a timely manner upon termination, to ensure access was restricted to authorised personnel.	No exceptions noted.
	system design and changes, considering the concepts of least privilege and segregation of duties, to meet the entity's objectives.	Quarterly reviews of Coderbyte's critical systems and associated user access rights are performed to ensure access is appropriate, or to modify access where required.	Inspected the user access review for a sample quarter to determine that quarterly reviews of Coderbyte's critical systems and associated user access rights were performed to ensure access was appropriate, or to modify access where required.	No exceptions noted.
		A formal offboarding process is followed to ensure that user devices, information assets, and system access for terminated employees has been revoked in a timely manner.	Inquired of the Chief Operating Officer to determine that a formal offboarding process was followed to ensure that user devices, information assets, and system access for terminated employees has been revoked in a timely manner.	No exceptions noted.
			Inspected the terminations checklist template to determine that a formal offboarding process was followed to ensure that user devices, information assets, and system access for terminated employees had been revoked in a timely manner.	No exceptions noted.



CC6.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
			Inspected the terminations checklist for a sample of terminated employees to determine that a formal offboarding process was followed to ensure that user devices, information assets, and system access for terminated employees had been revoked in a timely manner.	Testing of the control activity disclosed that there were no terminated employees offboarded during the examination period.
		The system access control policy requires role-based access control where access rights are limited to the requirements of each role.	Inspected the system access control policy to determine that the system access control policy required role-based access control where access rights were limited to the requirements of each role.	No exceptions noted.
		New hires and other new system access requirements are approved as part of the onboarding process or by authorised system owners prior to access being granted.	Inquired of the Chief Operating Officer to determine that new hires and other new system access requirements were approved as part of the onboarding process or by authorised system owners prior to access being granted.	No exceptions noted.
			Inspected the account request form and new employee checklist to determine that new hires and other new system access requirements were approved as part of the onboarding process or by authorised system owners prior to access being granted.	No exceptions noted.



CC6.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
			Inspected the access approval for a sample of new hires to determine that new hires and other new system access requirements were approved as part of the onboarding process or by authorised system owners prior to access being granted.	Testing of the control activity disclosed that there were no new hires onboarded during the examination period.
		User accounts are individually assigned with a unique user ID to support system logging and accountability.	Inspected the monitoring of unique user ID's to determine that user accounts were individually assigned with a unique user ID to support system logging and accountability.	No exceptions noted.
		-	lity of the subservice organization. Refer to the rols managed by the subservice organization.	e Subservice
CC6.4	The entity restricts physical access to facilities and protected information assets (for example, data center facilities, back-up media storage, and other sensitive locations) to authorized personnel to meet the entity's objectives.		he subservice organization. Refer to the Subservice organization.	ervice



CC6.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
CC6.5	C6.5 The entity discontinues logical and physical protections over physical assets only after the ability to read or recover data and software from those assets has been diminished and is no longer required to meet the entity's objectives.	The disposal of sensitive information assets follows a defined process to ensure sensitive data is effectively erased before the safeguards over the information assets are removed.	Inspected the data retention policy, asset management policy and information security policy to determine that the disposal of sensitive information assets followed a defined process to ensure sensitive data was effectively erased before the safeguards over the information assets were removed.	No exceptions noted.
		Quarterly reviews of Coderbyte's critical systems and associated user access rights are performed to ensure access is appropriate, or to modify access where required.	Inspected the user access review for a sample quarter to determine that quarterly reviews of Coderbyte's critical systems and associated user access rights were performed to ensure access was appropriate, or to modify access where required.	No exceptions noted.
		The asset management policy establishes Coderbyte's scope of information assets and requirements for how those are tracked and managed accordingly.	Inspected the asset management policy to determine that the asset management policy established Coderbyte's scope of information assets and requirements for how those were tracked and managed accordingly.	No exceptions noted.
		The information assets are identified, classified, and centrally logged in Drata for ongoing monitoring and governance.	Inspected the information asset register to determine that the information assets were identified, classified, and centrally logged in Drata for ongoing monitoring and governance.	No exceptions noted.



CC6.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		A formal offboarding process is followed to ensure that user devices, information assets, and system access for terminated employees has been revoked in a timely manner.	Inquired of the Chief Operating Officer to determine that a formal offboarding process was followed to ensure that user devices, information assets, and system access for terminated employees has been revoked in a timely manner.	No exceptions noted.
			Inspected the terminations checklist template to determine that a formal offboarding process was followed to ensure that user devices, information assets, and system access for terminated employees had been revoked in a timely manner.	No exceptions noted.
			Inspected the terminations checklist for a sample of terminated employees to determine that a formal offboarding process was followed to ensure that user devices, information assets, and system access for terminated employees had been revoked in a timely manner.	Testing of the control activity disclosed that there were no terminated employees offboarded during the examination period.
		Part of this criterion is the responsibility of the subservice organization. Refer to the solution of the subservice organization.		e Subservice



CC6.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
CC6.6	CC6.6 The entity implements logical access security measures to protect against threats from sources outside its	Security awareness training is conducted for Coderbyte employees at least annually.	Inspected the security awareness training for a sample of employees to determine that security awareness training was conducted for Coderbyte employees at least annually.	No exceptions noted.
	system boundaries.	The acceptable use policy establishes the boundaries and requirements for how employees use Coderbyte's systems and information assets to protect against data leakage, malware, and security breaches.	Inspected the acceptable use policy to determine that the acceptable use policy established the boundaries and requirements for how employees used Coderbyte's systems and information assets to protect against data leakage, malware and security breaches.	No exceptions noted.
		Coderbyte workstations apply screen lock with a timeout of no more than 15 minutes to prevent unauthorised viewing or access.	Inspected the monitoring of the configured screen lock to determine that Coderbyte workstations applied screen lock with a timeout of no more than 15 minutes to prevent unauthorised viewing or access.	No exceptions noted.
		Connections and data flows to Coderbyte and the supporting infrastructure are encrypted in transit.	Inspected the encryption in transit configurations to determine that connections and data flows to Coderbyte and the supporting infrastructure were encrypted in transit.	No exceptions noted.
		The password policy establishes the requirements for authentication including strong passwords and multi-factor to Coderbyte's systems.	Inspected the password policy to determine that the password policy established the requirements for authentication including strong password and multi-factor to Coderbyte's systems.	No exceptions noted.



CC6.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Access to cloud data storage is configured to restrict public access.	Inspected the cloud data storage configuration to determine that access to cloud data storage was configured to restrict public access.	No exceptions noted.
		Coderbyte uses firewall configurations that ensure only approved networking ports and protocols can be used.	Inspected the firewall configurations to determine that Coderbyte used firewall configurations that ensured only approved networking ports and protocols could be used.	No exceptions noted.
		A web application firewall configuration is used to protect Coderbyte's application from unauthorized access and external threats.	Inspected the web application firewall to determine that a web application firewall configuration was used to protect Coderbyte's application from unauthorized access and external threats.	No exceptions noted.
			lity of the subservice organization. Refer to the rols managed by the subservice organization.	e Subservice
CC6.7	The entity restricts the transmission, movement, and removal of information to authorized internal and external users and processes, and protects	The acceptable use policy establishes the boundaries and requirements for how employees use Coderbyte's systems and information assets to protect against data leakage, malware, and security breaches.	Inspected the acceptable use policy to determine that the acceptable use policy established the boundaries and requirements for how employees used Coderbyte's systems and information assets to protect against data leakage, malware and security breaches.	No exceptions noted.
	it during transmission, movement, or removal to meet the entity's objectives.	Coderbyte's workstations have hard-disk encryption applied to protect locally stored data and access credentials.	Inspected the monitoring of hard-disk encryption for devices to determine that Coderbyte's workstations had hard-disk encryption applied to protect locally stored data and access credentials.	No exceptions noted.



CC6.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Coderbyte stores sensitive data, including customer data, in databases that are encrypted at rest.	Inspected the database encryption to determine that Coderbyte stored sensitive data, including customer data, in databases that were encrypted at rest.	No exceptions noted.
		Connections and data flows to Coderbyte and the supporting infrastructure are encrypted in transit.	Inspected the encryption in transit configurations to determine that connections and data flows to Coderbyte and the supporting infrastructure were encrypted in transit.	No exceptions noted.
			lity of the subservice organization. Refer to the rols managed by the subservice organization.	e Subservice
CC6.8	The entity implements controls to prevent or detect and act upon the introduction of unauthorized or	Security awareness training is conducted for Coderbyte employees at least annually.	Inspected the security awareness training for a sample of employees to determine that security awareness training was conducted for Coderbyte employees at least annually.	No exceptions noted.
	malicious software to meet the entity's objectives.	The acceptable use policy establishes the boundaries and requirements for how employees use Coderbyte's systems and information assets to protect against data leakage, malware, and security breaches.	Inspected the acceptable use policy to determine that the acceptable use policy established the boundaries and requirements for how employees used Coderbyte's systems and information assets to protect against data leakage, malware and security breaches.	No exceptions noted.
		Antivirus software is installed on workstations to protect against malware.	Inspected the monitoring of antivirus software installed on workstations to determine that antivirus software was installed on workstations to protect against malware.	No exceptions noted.



CC6.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Coderbyte's workstations operating system security patches are applied automatically.	Inspected the monitoring of automated operating system security patching to determine that Coderbyte's workstations operating system security patches were applied automatically.	No exceptions noted.
		The encryption policy establishes the roles, responsibilities, and requirements for securing the network with cryptographic controls and security hardening.	Inspected the encryption policy to determine that the encryption policy established the roles, responsibilities, and requirements for securing the network with cryptographic controls and security hardening.	No exceptions noted.
		Infrastructure logging is configured to monitor web traffic and suspicious activity with automated alerts raised for anomalous activity.	Inspected the infrastructure logging to determine that infrastructure logging was configured to monitor web traffic and suspicious activity with automated alerts raised for anomalous activity.	No exceptions noted.
		Part of this criterion is the responsibility of the subservice organization. Refer to the S Organizations section above for controls managed by the subservice organization.		



## Common Criteria 7: System Operations

CC7.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
CC7.1	To meet its objectives, the entity uses detection and monitoring procedures to identify (1) changes to configurations that result	Coderbyte conducts continuous monitoring of the security controls using Drata with automated alerts and tracking of the control effectiveness over time.	Inspected the continuous monitoring in Drata to determine that Coderbyte conducted continuous monitoring of the security controls using Drata with automated alerts and tracking of the control effectiveness over time.	No exceptions noted.
	in the introduction of new vulnerabilities, and (2) susceptibilities to newly discovered vulnerabilities.	Vulnerability scans are conducted on a quarterly basis. Identified vulnerabilities are logged, classified, and tracked through to resolution in a timely manner based on their severity.	Inspected the vulnerability scans for a sample quarter to determine that vulnerability scans were conducted on a quarterly basis. Identified vulnerabilities were logged, classified, and tracked through to resolution in a timely manner based on their severity.	No exceptions noted.
		Independent penetration tests are conducted annually. Results are reviewed by management and tracked through to resolution.	Inspected the penetration test report and logging of vulnerabilities identified to determine that independent penetration tests were conducted annually. Results were reviewed by management and tracked through to resolution.	No exceptions noted.
		Coderbyte uses a version control system to manage source code, documentation, release labelling, and other change management tasks. Access to the system must be approved by a system admin.	Inspected the version control software to determine that Coderbyte used a version control system to manage source code, documentation, release labelling, and other change management tasks.	No exceptions noted.



CC7.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		When Coderbyte's application code changes, code reviews and tests are performed by a senior member of the DevOps team prior to production release.	Inspected the systematic enforcement of peer reviews to determine that when Coderbyte's application code changes, code reviews and tests were performed by a senior member of the DevOps team prior to production release.	No exceptions noted.
		Infrastructure logging is configured to monitor web traffic and suspicious activity with automated alerts raised for anomalous activity.	Inspected the infrastructure logging to determine that infrastructure logging was configured to monitor web traffic and suspicious activity with automated alerts raised for anomalous activity.	No exceptions noted.
		-	lity of the subservice organization. Refer to the rols managed by the subservice organization.	e Subservice
CC7.2	The entity monitors system components and the operation of those components for anomalies that are indicative of malicious acts, natural disasters,	Vulnerability scans are conducted on a quarterly basis. Identified vulnerabilities are logged, classified, and tracked through to resolution in a timely manner based on their severity.	Inspected the vulnerability scans for a sample quarter to determine that vulnerability scans were conducted on a quarterly basis. Identified vulnerabilities were logged, classified, and tracked through to resolution in a timely manner based on their severity.	No exceptions noted.
	and errors affecting the entity's ability to meet its objectives; anomalies are analyzed to determine whether they represent security events.	Independent penetration tests are conducted annually. Results are reviewed by management and tracked through to resolution.	Inspected the penetration test report and logging of vulnerabilities identified to determine that independent penetration tests were conducted annually. Results were reviewed by management and tracked through to resolution.	No exceptions noted.



CC7.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Vulnerabilities identified from the penetration tests, vulnerability scans, and any other sources, are centrally logged, classified, and followed through to resolution in a timely manner based on their severity.	Inquired of the Chief Operating Officer to determine that vulnerabilities identified from the penetration tests, vulnerability scans, and any other sources, are centrally logged, classified, and followed through to resolution in a timely manner based on their severity.	No exceptions noted.
			Inspected the logging and planned resolution timeframes for a previous sample vulnerability to determine that vulnerabilities identified from the penetration tests, vulnerability scans, and any other sources, were centrally logged, classified, and followed through to resolution in a timely manner based on their severity.	No exceptions noted.
			Inspected the logging and planned resolution timeframes for a sample vulnerability to determine that vulnerabilities identified from the penetration tests, vulnerability scans, and any other sources, were centrally logged, classified, and followed through to resolution in a timely manner based on their severity.	Testing of the control activity disclosed that there were no vulnerabilities identified during the examination period.



CC7.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Information logs related to the information processing activities are centrally stored for retrospective analysis where required.	Inspected the configuration of log capture to determine that information logs related to the information processing activities were centrally stored for retrospective analysis where required.	No exceptions noted.
		Coderbyte uses logging software that sends alerts to appropriate personnel.	Inspected the logging configuration to determine that Coderbyte used logging software that sent alerts to appropriate personnel.	No exceptions noted.
		Infrastructure logging is configured to monitor web traffic and suspicious activity with automated alerts raised for anomalous activity.	Inspected the infrastructure logging to determine that infrastructure logging was configured to monitor web traffic and suspicious activity with automated alerts raised for anomalous activity.	No exceptions noted.
		Drata is used to continuously monitor the security and compliance of its information assets including its people, systems, and control framework.	Inspected the Drata monitoring to determine that Drata was used to continuously monitor the security and compliance of its information assets including its people, systems, and control framework.	No exceptions noted.
			lity of the subservice organization. Refer to the rols managed by the subservice organization.	e Subservice
CC7.3	The entity evaluates security events to determine whether they could or have resulted in a failure of the entity to meet its objectives	Established incident response plans document the potential events, pre- planned response steps and communication requirements to ensure incidents are handled effectively.	Inspected the incident response plans to determine that established incident response plans documented the potential events, pre-planned response steps and communication requirements to ensure incidents were handled effectively.	No exceptions noted.



CC7.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
	(security incidents) and, if so, takes actions to prevent or address such failures.	Vulnerabilities identified from the penetration tests, vulnerability scans, and any other sources, are centrally logged, classified, and followed through to resolution in a timely manner based on their severity.	Inquired of the Chief Operating Officer to determine that vulnerabilities identified from the penetration tests, vulnerability scans, and any other sources, are centrally logged, classified, and followed through to resolution in a timely manner based on their severity.	No exceptions noted.
			Inspected the logging and planned resolution timeframes for a previous sample vulnerability to determine that vulnerabilities identified from the penetration tests, vulnerability scans, and any other sources, were centrally logged, classified, and followed through to resolution in a timely manner based on their severity.	No exceptions noted.
			Inspected the logging and planned resolution timeframes for a sample vulnerability to determine that vulnerabilities identified from the penetration tests, vulnerability scans, and any other sources, were centrally logged, classified, and followed through to resolution in a timely manner based on their severity.	Testing of the control activity disclosed that there were no vulnerabilities identified during the examination period.



CC7.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Coderbyte follows a formal incident management process that includes logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	Inquired of the Chief Operating Officer to determine that Coderbyte followed a formal incident management process that includes logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	No exceptions noted.
			Inspected the incident management process to determine that Coderbyte followed a formal incident management process that included logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	No exceptions noted.
			Inspected the incident handling for a sample of incidents to determine that Coderbyte followed a formal incident management process that included logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	Testing of the control activity disclosed that there were no incidents during the examination period.
		Coderbyte has appointed an emergency response team to mobilise and manage incidents through to resolution.	Inspected the incident management policy to determine that Coderbyte had appointed an emergency response team to mobilise and manage incidents through to resolution.	No exceptions noted.



CC7.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		The incident response plan defines the roles, responsibilities and requirements for identifying, classifying and resolving incidents, including devising lessons learned to prevent recurrence.	Inspected the incident response plan to determine that the plan defined the roles, responsibilities and requirements for identifying, classifying and resolving incidents, including devising lessons learned to prevent recurrence.	No exceptions noted.
			lity of the subservice organization. Refer to the rols managed by the subservice organization.	e Subservice
	The entity responds to identified security incidents by executing a defined incident response program to understand, contain,	Established incident response plans document the potential events, pre- planned response steps and communication requirements to ensure incidents are handled effectively.	Inspected the incident response plans to determine that established incident response plans documented the potential events, pre-planned response steps and communication requirements to ensure incidents were handled effectively.	No exceptions noted.
	remediate, and communicate security incidents, as appropriate.	Coderbyte follows a formal incident management process that includes logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	Inquired of the Chief Operating Officer to determine that Coderbyte followed a formal incident management process that includes logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	No exceptions noted.
			Inspected the incident management process to determine that Coderbyte followed a formal incident management process that included logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	No exceptions noted.



CC7.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
			Inspected the incident handling for a sample of incidents to determine that Coderbyte followed a formal incident management process that included logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	Testing of the control activity disclosed that there were no incidents during the examination period.
		Coderbyte has appointed an emergency response team to mobilise and manage incidents through to resolution.	Inspected the incident management policy to determine that Coderbyte had appointed an emergency response team to mobilise and manage incidents through to resolution.	No exceptions noted.
		The incident response plan defines the roles, responsibilities, and requirements for identifying, classifying, and resolving incidents, including devising lessons learned to prevent recurrence.	Inspected the incident response plan to determine that the plan defined the roles, responsibilities, and requirements for identifying, classifying, and resolving incidents, including devising lessons learned to prevent recurrence.	No exceptions noted.
			lity of the subservice organization. Refer to the rols managed by the subservice organization.	e Subservice
CC7.5	The entity identifies, develops, and implements activities to recover from identified security incidents.	The incident response plans are reviewed at least annually to confirm they provide an effective response to potential incidents.	Inspected the annual review of the incident response plans to determine that the incident response plans were reviewed at least annually to confirm they provided an effective response to potential incidents.	No exceptions noted.



CC7.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Established incident response plans document the potential events, pre- planned response steps and communication requirements to ensure incidents are handled effectively.	Inspected the incident response plans to determine that established incident response plans documented the potential events, pre-planned response steps and communication requirements to ensure incidents were handled effectively.	No exceptions noted.
		The business continuity plans document the scenarios and relevant impacts that may threaten Coderbyte's continuity, as well as the roles, responsibilities, and plans to manage those events effectively.	Inspected the business continuity plans to determine that the business continuity plans documented the scenarios and relevant impacts that may threaten Coderbyte's continuity, as well as the roles, responsibilities, and plans to manage those events effectively.	No exceptions noted.
		Vulnerabilities identified from the penetration tests, vulnerability scans, and any other sources, are centrally logged, classified, and followed through to resolution in a timely manner based on their severity.	Inquired of the Chief Operating Officer and confirmed that vulnerabilities are identified from the penetration tests, vulnerability scans, and any other sources, are centrally logged, classified, and followed through to resolution in a timely manner based on their severity.	No exceptions noted.
			Inspected the logging and planned resolution timeframes for a previous sample vulnerability to determine that vulnerabilities identified from the penetration tests, vulnerability scans, and any other sources, were centrally logged, classified, and followed through to resolution in a timely manner based on their severity.	No exceptions noted.



CC7.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
			Inspected the logging and planned resolution timeframes for a sample vulnerability to determine that vulnerabilities identified from the penetration tests, vulnerability scans, and any other sources, were centrally logged, classified, and followed through to resolution in a timely manner based on their severity.	Testing of the control activity disclosed that there were no vulnerabilities identified during the examination period.
		The established disaster recovery plans outline roles, responsibilities, and detailed procedures for the recovery of critical systems.	Inspected the disaster recovery plans to determine that the established disaster recovery plans outlined roles, responsibilities, and detailed procedures for the recovery of critical systems.	No exceptions noted.
		Daily backups are performed and monitored to support recoverability of the production data.	Inspected the daily backup configuration to determine that daily backups were performed and monitored to support recoverability of the production data.	No exceptions noted.
			lity of the subservice organization. Refer to the rols managed by the subservice organization.	e Subservice



## Common Criteria 8: Change Management

CC8.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
CC8.1	The entity authorizes, designs, develops, or acquires, configures, documents, tests, approves, and implements changes to infrastructure, data, software, and procedures to meet its objectives.	Changes are automatically tested and approval flows are verified in the configured continuous integration/continuous deployment (CI/CD) software before they can be promoted to production.	Inspected the configuration of the CI/CD pipeline to determine that changes were automatically tested and approval flows verified in the configured continuous integration/continuous deployment (CI/CD) software before they could be promoted to production.	No exceptions noted.
		Change releases are independently reviewed and approved prior to production release.	Inspected the systematic enforcement of peer reviews to determine that change releases were independently reviewed and approved prior to production release.	No exceptions noted.
		The software development life cycle policy governs the software development lifecycle including tracking, testing, approving and validating changes to the source code.	Inspected the software development life cycle policy to determine that the change management policy governed the software development lifecycle including tracking, testing, approving and validating changes to the source code.	No exceptions noted.
		Coderbyte uses a version control system to manage source code, documentation, release labelling, and other change management tasks. Access to the system must be approved by a system admin.	Inspected the version control software to determine that Coderbyte used a version control system to manage source code, documentation, release labelling, and other change management tasks.	No exceptions noted.



CC8.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		When Coderbyte's application code changes, code reviews and tests are performed by a senior member of the DevOps team prior to production release.	Inspected the systematic enforcement of peer reviews to determine that when Coderbyte's application code changes, code reviews and tests were performed by a senior member of the DevOps team prior to production release.	No exceptions noted.
		Only authorized Coderbyte personnel can deploy changes into production.	Inspected the access restrictions and roles to determine that only authorized Coderbyte personnel could deploy changes into production.	No exceptions noted.
		Separate environments are used for testing and production for Coderbyte's System.	Inspected the separation of environments to determine that separate environments were used for testing and production for Coderbyte's System.	No exceptions noted.
			lity of the subservice organization. Refer to the rols managed by the subservice organization.	Subservice



## Common Criteria 9: Risk Mitigation

CC9.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
CC9.1	selects, and develops risk mitigation activities for risks arising from potential business disruptions.	Restoration tests are conducted to check the integrity and completeness of back-up information on at least an annual basis.	Inspected the restoration tests to determine that restoration tests were conducted to check the integrity and completeness of back-up information on at least an annual basis.	No exceptions noted.
		Coderbyte maintains cybersecurity insurance to mitigate the impact of potential data breaches and disruptions.	Inspected the cybersecurity insurance to determine that Coderbyte maintained cybersecurity insurance to mitigate the impact of potential data breaches and disruptions.	No exceptions noted.
		Established incident response plans document the potential events, pre- planned response steps and communication requirements to ensure incidents are handled effectively.	Inspected the incident response plans to determine that established incident response plans documented the potential events, pre-planned response steps and communication requirements to ensure incidents were handled effectively.	No exceptions noted.
		The business continuity plans document the scenarios and relevant impacts that may threaten Coderbyte's continuity, as well as the roles, responsibilities, and plans to manage those events effectively.	Inspected the business continuity plans to determine that the business continuity plans documented the scenarios and relevant impacts that may threaten Coderbyte's continuity, as well as the roles, responsibilities, and plans to manage those events effectively.	No exceptions noted.
		The backup policy establishes the requirements for backups and recoverability.	Inspected the backup policy to determine that the backup policy and disaster recovery plan established the requirements for backups and recoverability.	No exceptions noted.



CC9.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		The established disaster recovery plans outline roles, responsibilities, and detailed procedures for the recovery of critical systems.	Inspected the disaster recovery plans to determine that the established disaster recovery plans outlined roles, responsibilities, and detailed procedures for the recovery of critical systems.	No exceptions noted.
		Coderbyte conducts annual business continuity and disaster recovery tests to ensure the response plans are effective.	Inspected the business continuity and disaster recovery tests to determine that Coderbyte conducted annual business continuity and disaster recovery tests to ensure the response plans were effective.	No exceptions noted.
		Coderbyte utilizes multiple availability zones to replicate production data across different zones to support the systems availability and recovery objectives.	Inspected the multiple availability zones to determine that Coderbyte utilized multiple availability zones to replicate production data across different zones to support the systems availability and recovery objectives.	No exceptions noted.
		Coderbyte follows a formal incident management process that includes logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	Inquired of the Chief Operating Officer to determine that Coderbyte followed a formal incident management process that includes logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	No exceptions noted.



CC9.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
			Inspected the incident management process to determine that Coderbyte followed a formal incident management process that included logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	No exceptions noted.
			Inspected the incident handling for a sample of incidents to determine that Coderbyte followed a formal incident management process that included logging, classifying, and tracking incidents through to resolution with lessons learned devised to prevent recurrence.	Testing of the control activity disclosed that there were no incidents during the examination period.
		Daily backups are performed and monitored to support recoverability of the production data.	Inspected the daily backup configuration to determine that daily backups were performed and monitored to support recoverability of the production data.	No exceptions noted.
CC9.2	The entity assesses and manages risks associated with vendors and business partners.	The vendor management policy sets out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	Inspected the vendor management policy to determine that the vendor management policy set out the roles, responsibilities, and requirements for managing the risks associated with third-party providers.	No exceptions noted.
		The vendor register includes material third-party software and service providers with tracking of the vendor agreements, risk ratings and vendor governance activities.	Inspected the vendor register to determine that the vendor register included material third-party software and service providers with tracking of the vendor agreements, risk ratings and vendor governance activities.	No exceptions noted.



CC9.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Coderbyte obtains and reviews the third-party attestations or performs other security and compliance assessments of high-risk vendors.	Inspected the review of attestation reports and compliance information for a sample high-risk vendor to determine that Coderbyte obtained and reviewed the third-party attestations or performed other security and compliance assessments of high-risk vendors.	No exceptions noted.



## Trust Services Criteria for the Availability Category

A1.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
A1.1	The entity maintains, monitors, and evaluates current processing capacity and use of system components (infrastructure, data, and	Coderbyte utilizes multiple availability zones to replicate production data across different zones to support the systems availability and recovery objectives.	Inspected the multiple availability zones to determine that Coderbyte utilized multiple availability zones to replicate production data across different zones to support the systems availability and recovery objectives.	No exceptions noted.
	software) to manage capacity demand and to enable the implementation of additional capacity to help meet its objectives.	A load balancer automatically distributes incoming application traffic across multiple instances and availability zones.	s incoming application determine that a load balancer noted oss multiple instances and automatically distributed incoming	No exceptions noted.
	help meet its objectives.	Auto-scaling configuration is used to automatically provision additional capacity when predefined thresholds are met.	Inspected the auto-scaling configuration to determine that auto-scaling configuration was used to automatically provision additional capacity when predefined thresholds were met.	No exceptions noted.
A1.2	The entity authorizes, designs, develops or acquires, implements, operates, approves,	The backup policy establishes the requirements for backups and recoverability.	Inspected the backup policy to determine that the backup policy and disaster recovery plan established the requirements for backups and recoverability.	No exceptions noted.
	maintains, and monitors environmental protections, software, data back-up processes, and recovery	The established disaster recovery plans outline roles, responsibilities, and detailed procedures for the recovery of critical systems.	Inspected the disaster recovery plans to determine that the established disaster recovery plans outlined roles, responsibilities, and detailed procedures for the recovery of critical systems.	No exceptions noted.



A1.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
	objectives.	Coderbyte conducts annual business continuity and disaster recovery tests to ensure the response plans are effective.	Inspected the business continuity and disaster recovery tests to determine that Coderbyte conducted annual business continuity and disaster recovery tests to ensure the response plans were effective.	No exceptions noted.
		Coderbyte utilizes multiple availability zones to replicate production data across different zones to support the systems availability and recovery objectives.	Inspected the multiple availability zones to determine that Coderbyte utilized multiple availability zones to replicate production data across different zones to support the systems availability and recovery objectives.	No exceptions noted.
		Daily backups are performed and monitored to support recoverability of the production data.	Inspected the daily backup configuration to determine that daily backups were performed and monitored to support recoverability of the production data.	No exceptions noted.
			lity of the subservice organization. Refer to the rols managed by the subservice organization.	e Subservice
A1.3	The entity tests recovery plan procedures supporting system recovery to meet its objectives.	Restoration tests are conducted to check the integrity and completeness of back-up information on at least an annual basis.	Inspected the restoration tests to determine that restoration tests were conducted to check the integrity and completeness of back-up information on at least an annual basis.	No exceptions noted.
		Coderbyte conducts annual business continuity and disaster recovery tests to ensure the response plans are effective.	Inspected the business continuity and disaster recovery tests to determine that Coderbyte conducted annual business continuity and disaster recovery tests to ensure the response plans were effective.	No exceptions noted.



A1.0	Criteria	Control Activity	Test Applied by the Service Auditor	Test Results
		Daily backups are performed and monitored to support recoverability of the production data.	Inspected the daily backup configuration to determine that daily backups were performed and monitored to support recoverability of the production data.	No exceptions noted.



## GUIDANCE REGARDING INFORMATION PROVIDED BY THE SERVICE AUDITOR

AssuranceLab's examination of the controls of Coderbyte was limited to the related Agreed Criteria and control activities specified by the management of Coderbyte and did not encompass all aspects of Coderbyte's operations or operations at user entities. Our examination was performed in accordance with AT-C section 105: Concepts Common to All Attestation Engagements and AT-C section 205: Assertion-Based Examination Engagements.

Our examination of the control activities was performed using the following testing methods:

TEST	DESCRIPTION
Inquiry	The service auditor made inquiries of service organization personnel. Inquiries were made to obtain information and representations from the client to determine that the client's knowledge of the control and corroborate policy or procedure information.
Observation	The service auditor observed application of the control activities by client personnel.
Inspection	The service auditor inspected among other items, source documents, reports, system configurations to determine performance of the specified control activity and in some instances the timeliness of the performance of control activities.
Re-performance	The service auditor independently executed procedures or controls that were originally performed by the service organization as part of the entity's internal control.

In determining whether the report meets the criteria, the user auditor should perform the following procedures:

- Understand the aspects of the service organization's controls that may affect the service commitments and system requirements based on the Agreed Criteria
- Understand the infrastructure, software, procedures, and data that are designed, implemented and operating effectively by the service organization
- Determine whether the Agreed Criteria are relevant to the user entity's assertions
- Determine whether the service organization's controls are suitably designed to provide reasonable assurance that its service commitments and system were achieved based on the Agreed Criteria

